

The Accident & Emergency department at the Hôtel-Dieu hospital is open round the clock, every day of the year.

Medical care tailored to your health issues, in your own language

- Care is provided for adults only,
- Healthcare staff are experienced and multilingual,
- A comprehensive medical and technological platform that's easy to reach.









You may also dial the free emergency numbers:







5 and



Only for the deaf and hard of hearing, and those with dysphasia or aphasic

Formalities to facilitate care

On arrival at the Accident & Emergency department you must:





SHOW SOME FORM OF ID AND GIVE YOUR ADDRESS WHILE ABROAD





FILL IN THE FORM WHICH WILL BE GIVEN TO YOU IN YOUR LANGUAGE





- If you have a European Health Insurance Card (EHIC), you will only be billed for care not covered by your home country's health service.
- If you have private insurance, you need to inform the insurance company.

 The care provided will be listed for you to claim refunds.